

## NephroCare Holiday Dialysis Coordination

Additional Terms & Conditions due to COVID-19 prevention measures



### **Please take note!**

Due to the continuing COVID-19 pandemic situation, NephroCare remains in an alert phase and has to apply additional hygiene and precautionary measures, which also affects the coordination of holiday dialysis treatments.

These measures have been put in place to protect yourself and other patients from COVID-19 infection.

### **Planning your vacation**

- Please seek information from your local authorities about current travel recommendations or warnings for your desired holiday destination and align with your health insurer on reimbursement of additional costs for mandatory COVID-19 tests.
- Make sure your desired holiday destination does not impose quarantine isolation for incoming tourists as this may affect the operability of your holiday dialysis treatments.
- Align with your home clinic on the admission procedure for holiday patients returning back home.

We strongly recommend all holiday dialysis patients to take out travel insurance due to COVID-19 related risk of late cancellations.

### **Required additional information in coordination requests**

- As part of your holiday dialysis coordination request you will be asked to provide additional information with regard to potential COVID-19 infections or recoveries in a separate anamnesis document no more than 7 days prior to your first holiday treatment.
- The provision of such additional information is mandatory for any coordination. It is at the discretion of NephroCare to refuse any coordination request services if such information is not provided in time or provided insufficiently.

### **Additional requirements before departure**

- As holiday dialysis patient you are required to conduct a first COVID-19 testing at home no longer than 7 days before the first holiday treatment (recommended 72 hours if possible); test results have to be submitted to the destination clinic before departure.

### **Additional requirements at NephroCare dialysis centres**

- As international holiday patient you must undergo a second COVID-19 test upon arrival at the destination clinic before your first treatment. Your treatment has to be conducted in an isolation room until a negative test result is available for safety reasons.
- As national holiday patient, a COVID-19 test upon arrival and isolation will be conducted at the discretion of destination clinics' medical directors and according to local laws and regulations.
- After the last holiday treatment in the destination clinic, you are required to undergo a further COVID-19 testing before departure back home.
- In case one of the COVID-19 test results conducted at the holiday destination clinic is positive, NephroCare is obligated to inform local authorities and act according to local authorities' instructions.
- Please consider that there is a potential risk of quarantine restrictions for you at any time!
- If you develop COVID-19 symptoms at any point in time prior to your travel, you have to inform your holiday destination clinic and home clinic immediately via telephone and follow instructions.
- Any fees for COVID-19 testing have to be paid by yourself as a patient.